

## **Debriefing Questions**

### For Floor Supervisors:

- ◆ Are we hiring the right people? If not, why? For whom should we be looking?
- ◆ About what do you think trainees could have learned more?
- ◆ What do you think trainees knew really well?
- ◆ What is the most difficult challenge trainees face when they come to the floor?
- ◆ Training time is limited. What topics or items would you replace with something more relevant?
- ◆ How could we make your job easier with trainees coming out to the floor?
- ◆ Once trainees are on the floor, what other kind of assistance do you look for from trainers to help in the transition?

### For Trainees:

- ◆ Did your class training give you a realistic and full idea of what it is like on the floor? What was missing?
- ◆ What training helped you the most once you began live calling?
- ◆ What training helped you the least once you began live calling?
- ◆ What did you wish you had spent more time on in training?
- ◆ What did you think you spent too much time on?
- ◆ What other steps or things could we have done in the transition that would have helped you?